

Business Operation Software Solution

Product Overview

BOSS is the market-leading integrated business management system aimed specifically at the electronic repair, sales and service industry.

The software is based around strong 'best practice' process management and detailed reporting that has grown and been refined during its successful installation into many PC, PCB, Audio & Visual Equipment, and Computer Peripheral repair, sales and service companies.

This 'best practice' ensures that you have the necessary performance indicators to control and manage your business easily and effectively.

BOSS is sold on a module and licence basis, and comprehensively covers all of your business activity from Job Raising and Costing Control through to Stock, Purchasing and Full Nominal Ledger Finance, meaning that BOSS holds all the information you need to manage your business at the click of a mouse.

Furthermore, BOSS is totally **customisable** to meet your exact needs, but comes with industry 'best practice' as standard.

Some Key Features:

- Easy and effective control of the day-to-day running of your business.
- Simple entry of job details.
- Extensive enquiry and reporting facilities at the touch of a button.
- All pricing and costing information in one easy viewing
- Accurate 'Live' job costing to show true costs of repairs, eliminating under pricing
- Fast access to view all jobs currently in work in progress or any given status
- Reporting to show break down of costs and profit per job
- Full Nominal Ledger financial control.
- Modular approach allows you to economically expand the system to meet your company needs.
- Fully customisable to suit your exact requirements.
- Incorporation of EMail and Fax technology for efficient administration and fast sending of key stationery items.

Core Modules Available:

Basic

The basic system is the core component of the BOSS suite and provides the following functionality as standard:

- Booking in of repairs and raising of Job Cards
- Records all customer information and technical details of each job.
- Fully integrated 'Live' [real-time] Job Costing to capture all material and labour costs, and to easily identify the work done.
- Status management of all jobs from Work In Progress through to Invoiced.
- Production of Delivery Notes and Invoices.
- Sales Ledger for production of Statements and Debtor tracking.
- Enquiries and Reporting to show profitability of jobs, traceability of all work, and extremely useful for customer service responses.

Evaluations, Warranty & Await Spares

These modules are designed to cover quoting, warranty claims and stock shortages respectively. Evaluations allow the user to estimate pricing and set pricing for standard repairs. The Warranty functionality provides accurate records of the number of claims made, accepted and rejected and produces analysis of common faults and highlights staff training issues. Await Spares allows the user to declare a shortage for a part and interfaces with the stock system to initiate an order for the item so the repair can be completed.

Stock

The stock system provides known part and price information to help supplement the job costing process. Provides detailed reporting on all stock usage, and automatically recommends [and orders] items for purchase based on part usage.

Purchasing

Allows orders to be raised for 3 types of items:- Stock, Miscellaneous and 4th Party Repair orders for Jobs. The system handles the receipt and rejection of goods and provides excellent tracking and analysis of all purchases made.

Full Finance

Supplements the Sales Ledger with a Purchase Ledger and full Nominal Ledger accounts. Save a fortune in accountancy costs by producing your own Trial Balance, Profit & Loss statement, Balance Sheet, etc. with only basic book-keeping skills required.

Our BOSS solutions come with on-site Training and Software Support as standard. We are never more than a phone call away.

For more information please contact Solutions in I.T. on 0845 009 4588 or info@solutionsinit.com