



Smart Site is the ideal mobile application that is integrated with both EMIR Standard and Professional. It allows capture of all job related activity by your site engineers, wherever they are working.

Instead of waiting on various job sheets to be returned to the office detailing expenses, labour hours, materials used, etc. Smart Site is an Apple iOS and Android application that will allow your engineers to:

- Look at a list of jobs to be done with postcode information to help with directions instantly accessible in Smart Phone map applications
- View detailed job information
- Record their hours worked on the job along with the activity undertaken
- Record mileage and other expenses
- Record the work carried out
- Record any notes about the work that was done
- Fill in a safety checklist defined in EMIR
- Complete a 'Service Checklist' with each option having a Pass/Fail or N/A tick against it. You can also then tick to show if additional work is required along with an order number and record whether the machine is safe to operate. The service checklist is then instantly available in EMIR and can be interrogated to show jobs that have failed a service item, or require further work, etc.
- Take photographs of the work undertaken or the unit's condition
- Get a customer signature to sign off the work that has been completed
- Close the job as completed

EMIR Smart Site is a Smart Phone application designed for Apple iOS and Android devices which talks directly to EMIR when synchronised but, importantly, works off-line when there is no phone signal or internet connectivity available.

Put simply, Smart Site removes the need for engineers to be filling in reams of paperwork [that may or may not arrive back in the office!] and allows you to see job information in real time.

The EMIR administrator can re-open jobs if needed, and all costings and other recorded activity can still be edited and updated from within the EMIR Standard or Professional systems.

All in all, Smart Site allows you to capture all of the information you need from your engineers to ensure that job processing is smooth and transparent, whilst at the same time, ensuring that you still have total control of job costing information and which information is presented to the client.

At Wilson's, we provide many on-site services for our clients, and we wanted to ensure that we had the same control of those jobs as we do with our workshop jobs. By using Smart Site, we can now ensure that this is the case and that our information is always up-to-date and accurate.



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Smart Site

Smart Site has many useful features to help deliver real benefits to your business:

- EMIR allows you to allocate jobs to engineers, complete with their site address and key job details, so that their work schedule is immediately available via Smart Site.
- At any convenient point the engineer can update the job with all the key costs directly from Smart Site. They can record their hours, expenses and any materials used which will directly update stock levels, ensuring your EMIR system is kept up-to-date even while your staff are at a customer's site.
- The engineer can also record any important notes or change of working requirements and these are instantly updated in EMIR for all staff to see.
- At the end of the job, the engineer can complete a service checklist [if required] and get a customer signature for the work completed, which shows the customer the hours



they have worked. This is effectively approval for the work completed and will be stored against the job in EMIR. This will certainly help with getting your invoice approved!

- With the growing need for risk assessments and Health & Safety checklists, the engineer can easily complete one in Smart Site to ensure that this necessary documentation is completed and is again stored against the job within EMIR.
- EMIR instantly reflects any changes or updates made via the Smart Site application, but all of the information can still be changed or updated by key staff using the normal EMIR windows application.
- The customer sign-off sheet and the information collected in the safety and service checklists in Smart Site can be printed and emailed to the client directly from EMIR.











