



Asset Management



The Asset Management Module allows you to store and enquire on all of your clients' managed assets. Information that can be provided to a client including a full history of asset repair.

OVERVIEW

The EMiR **Asset Management** Module allows you to store and review:

- Technical details and references about each asset
- The site, location and sub-location of where it is used by the customer
- The EX status and notes on EX related issues
- Unlimited environmental information notes
- Unlimited general notes about the item
- Additional comments that are transferred to the job when you book in
- Photos of the asset to help identification
- Link and access any type of file [Word™, etc.]
- Track and analyse fault information
- Track if a managed asset is surpassed by another or is surpassing another
- View all the jobs that have been created for the managed asset
- Service interval(s) for the asset along with preferred engineers/trade required allowing for auto raising and scheduling of service work.

All this **Asset Management** information is available instantly whenever you book in a job for a customer and EMiR automatically transfers all the relevant data to the job to save you re-typing any of it!

Simply set up the customer as a 'Managed Asset' customer, and then record all of their equipment into the database. Whenever you raise a job, EMiR will know that this is a 'Managed Asset' customer and ask if the job you are raising is for a managed asset. If it is, you can simply choose one, or many, assets from their database and all the necessary information such as serial number, customer reference, technical details, additional comments, photo's etc. will be transferred across to the job to a managed assets tab.

You can then enquire on Managed Assets by Customer and Location, find the managed asset that you need and view all the related jobs for that asset.

EMiR **Asset Management** will ensure that you, and your client via use of our **Asset Tracker** Extension, will have complete traceability to each individual managed asset. You will know how many times it has been repaired and serviced, the fault history and the complete cost of all activity for the item. You will be able to lead the client as to whether the asset needs to be replaced, serviced or simply covered by a suitable spare if it is in a critical location on this site. In short, **Asset Management** at its best.

The Asset Management Module has many useful features to help deliver real benefits to your business:

FEATURES & BENEFITS

- **Asset Management** is an ideal way to 'lock in' your customers as you will be the only company to collect and maintain an accurate list of all the client's assets. This means that you will be the supplier of choice when it comes to any maintenance, servicing, or repair of their equipment.
- Store comprehensive information of the customer's assets such as; Motors, Pumps, Gearboxes, Compressors, Hydraulic equipment and their control systems and plan all maintenance and servicing that the equipment will need by raising jobs in EMiR with their required due dates!
- Asset records allow EMiR to look ahead and automatically raise jobs for you based on the service interval of the asset.
- Keep track of all the changes of location of the asset, and whether it is an active, spare or scrapped item. You can report to the customer on how many assets of each type they have and how much spare cover there is for each – creating opportunities to sell new items to the customer to ensure there is adequate backup for their needs.
- Maintain photo logs of the items so it is easy to ensure that you have the correct item in for service. You can also see how brakes, gearboxes etc. are fitted without the need to attend the site to see for yourself!
- An Extension that accompanies the **Asset Management** Module is **Asset Tracker**, which is our web-enabled Customer Access Link System. **Asset Tracker** enables you to allow your customers to log in directly from their own site and view their own managed asset details. You assign each client a username and password and they are able to access the EMiR managed asset data in a limited and read-only format. You can also use this system to allow your engineers to log in from on-site to check on asset details at any time!
- By using **Asset Management** and **Asset Tracker** together, you can ensure you provide the best customer service possible, and simply the easiest and most direct method for you and the client to share such crucial asset information and find the information you both need to run your businesses successfully.



SCAN ME



“ The request for information from our customers on the assets that we maintain is a regular occurrence and I was pleased to expand the EMiR system we were using to solve this issue. I can see where the item is, what its service history looks like and any outstanding quotes or work to complete – my customers can now do the same! ”

Leanne O'Reilly
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